COVID-19 UPDATE



Expectations for your in-office appointment

PRIOR TO YOUR APPOINTMENT

• You will receive a COVID-19 pre-visit screening call and/ or questionnaire prior to your appointment. Please respond so we can prepare for your visit, reschedule your appointment or set up a tele dentistry visit.

AT YOUR APPOINTMENT

Office Staff and Environment

- All staff will be screened with temperature checks daily.
- All staff are required to wear a mask while in office.
- The patient entrance will remain locked and staff will allow entry into office at time of appointment
- Sneeze guard barriers have been installed at reception area to minimize germ exchange. The waiting room is closed to sitting.
- Internal doors will remain open and bathroom lighting has been changed to reduce personal contact.
- Room and doorway partitions have been added in open treatment areas
- Air purifiers have been placed to continuously clean the office airflow.

- We have adjusted the schedule to decrease the number of patients and procedures allowing time to clean and disinfect rooms between patients.
- The schedule has been designed to minimize the number of patients in the office. Please arrive 15 minutes for your appointment to complete screening process.

Patients

- Please call office staff upon arrival to complete screening process. The patient entrance is locked. A text or call will be indicated when staff is ready to allow entry
- All patients are <u>required</u> to wear a mask or facial covering while in the office. <u>If you refuse to</u> wear a facial covering, your appointment will be canceled.
- Non-touch temperature checks will be completed on all who enter office.
- Prepayment of visit copays can be completed online or by contacting office staff. Confirmations and receipts will be emailed to reduce paper exchange.
- Only scheduled patients will be allowed in the office. One guardian or assistant will be allowed into the office if patient is a minor or requires medically necessary assistance. Please have your drivers and other guests wait in the car.

Dr. Clara Davis

Open Wide Family Dentistry